Virtual Guided Patient Consult

Are you concerned about your child’s health or development, but aren’t sure what to do next? Have you received a diagnosis for your child that is confusing? A Virtual Guided Patient Consult at Gillette can help. The Virtual Guided Patient Consult provides direction for parents or caregivers of children who are unsure of how to best medically help their child. At the end of your appointment, your Consult provider may refer you to recommended specialties and connect you with a scheduler.

We’re here to empower you to make the best care decisions for your child.

**Hours:**
Monday through Friday
9 a.m. to 4 p.m.

**Cost:**
$100 flat fee, up to 30-minute virtual appointment
Billable through insurance

**No referral needed. Call 651-726-2632 to schedule a Virtual Guided Patient Consult appointment. Your child’s consult will take place within two business days.**

What is a Virtual Guided Patient Consult?

Our Virtual Guided Patient Consult is a virtual appointment with a Gillette pediatric provider who specializes in complex conditions. Within two days, under the guidance of our experts, you will have a better understanding of your child’s individual healthcare needs and walk away with recommendations for the next steps in your child’s care, including referrals to appropriate specialists.

Who is the Virtual Guided Patient Consult for?

The Virtual Guided Patient Consult is for parents or caregivers who aren’t sure what to do next to medically help their child. At this time, the Virtual Guided Patient Consult is for patients aged 25 or younger who live in Minnesota. This consult is also available in surrounding states on a case-by-case basis. Call our scheduling line at 651-726-2632 to check availability and scheduling in your area.

**Common Diagnoses or Symptoms:**

Our Virtual Guided Patient Consult providers share care recommendations for children who are experiencing any kind of developmental, diagnosis or health-related concerns. Your child may be referred to a Gillette expert in the following areas:
• **Complex Care Pediatrics**
• **Craniofacial and Plastics**
• **Neurology**
• **Occupational therapy**
• **Orthotics, Prosthetics and Seating**
• **Orthopedics**
• **Physical therapy**
• **Radiology and imaging**
• **Rehabilitation medicine**
• **Speech and language therapy**

We **do not see** children who may be experiencing medical concerns with diabetes, kidney/renal issues, mental health, ophthalmology, or immunology. We do not provide emergency care, cancer care, or transplant care.

**What can you expect from a Virtual Guided Patient Consult?**

After you call to schedule a Virtual Guided Patient Consult, you and your child will meet with a provider within two business days. Your consult will take place virtually, which means you will meet with your consult provider from the comfort of your home.

In your virtual consult, a pediatric provider who specializes in complex conditions will ask you about your concerns regarding your child's health. The provider will identify the medical specialties they recommend for your child based on your conversation and their observations of your child during the call. At the end of your appointment, your consult provider may refer you to recommended specialty care services and connect you with a scheduler. Your virtual consult will be up to 30 minutes long.

**4 Tips for a Successful Virtual Consult**

• Find a quiet space with good lighting
• Your child must be present for the visit
• Test the link before your appointment
• Join your appointment 5 minutes before the appointment start time

**Making an Appointment:**

Making an appointment is easy. Parents or caregivers can make an appointment (no referral needed). Please call us at **651-726-2632** to schedule a Virtual Guided Patient Consult.

**Is the Virtual Guided Patient Consult right for me and my child?**
Not sure if the Virtual Guided Patient Consult is right for your family? If you answer yes to the following questions, the Virtual Guided Patient Consult can help answer your medical questions.

**Is your child age 0-25 years old?**

At this time, the Virtual Guided Patient Consult is a pediatric service for patients age 0-25.

**Do you reside in Minnesota or the surrounding states?**

The Virtual Guided Patient Consult is available for residents of Minnesota. Residents from surrounding states are seen on a case-by-case basis. Please call 651-726-2632 for more information.

**Are you concerned about the health or development of your child, but unsure of what to do next?**

Gillette pediatric experts can provide guidance. Please call 651-726-2632 to schedule a Virtual Guided Patient Consult. You and your child will meet with a provider within two business days. We’re here to help you make the best care decisions for your child.

**Our Team**

The Gillette Virtual Guided Patient Consult providers have extensive clinical expertise in treating and managing complex medical conditions.

Tori Bahr, **MD, FAAP**

Internal Medicine and Pediatric Physician
This information is for educational purposes only. It is not intended to replace the advice of your health care providers. If you have any questions, talk with your doctor or others on your health care team.

If you are a Gillette patient with urgent questions or concerns, please contact Telehealth Nursing at 651-229-3890.