

Complex Care

What is Complex Care?

Complex care at Gillette focuses on centralizing and coordinating care for children and young adults who have chronic and complex medical conditions. We partner with you, your primary care provider and other specialty providers to help provide a comprehensive care plan. We do not replace your primary care or other subspecialty providers.

We Focus on the Whole Child.

Instead of focusing on one primary area such as orthopedics or neurology, we look at the whole child, from head-to-toe. We partner with the family and/or primary caregiver to proactively meet the needs of your child.

Who Benefits from Complex Care Services?

Complex Care Clinic at Gillette is specifically designed for children or young adults up to age 26 years who have multiple chronic, health conditions or complex medical needs such as neurodevelopmental disabilities or are technology dependent.

The Gillette Complex Care team can provide care for your child in the following ways:

- **Complex Care Clinic** - focuses on centralizing and coordinating care for the most medically complex patients.
- **Quick Care Clinic** - focuses on treating patients who are experiencing minor illnesses that require non-urgent care from providers who have training and experience in acute complex pediatrics.
- **Presurgical Patient Assessment and Risk Evaluation (PrePARE)** - provides comprehensive, specialty-focused risk assessment and guidance for patients who have upcoming, high-risk surgical procedures.

What Can You Expect from a Complex Care Appointment?

Your child's provider will do an extensive review of your child's medical records that are available prior to your appointment.

Your child's initial Complex Care Clinic visit will take approximately 2 hours. Our team will want to talk about your child's medical history, current health status, and services (home, school and community) and understand any current concerns. We will complete a full physical exam, and then working with caregivers, we'll coordinate a care plan of services (such as lab work, imaging, and referrals). Your child might need these services in the coming year, including follow-up in our Complex Care Clinic.

Follow-up appointments will be 1 hour as we review the current plan, current conditions, and update your coordinated care plan. As part of your coordinated care plan we can help to complete documents for community services or supplies. As your child ages, we will also help with the transition to adult care services.

Complex Care Pediatrics



Our Complex Care model puts your child at the center of care, supported by coordinated work with your primary care provider and other subspecialists. With Complex Care, you have a point person to help coordinate care for your child.

Our Team

We'll partner with you, your primary care provider and sub-specialty physicians to put together a plan to quarterback your child's care for the coming year.



Madeleine Gagnon, MD

Complex Care Pediatrician



Jean Stansbury, APRN, CNP, CHPPN

Pediatric Nurse Practitioner



Heidi Davis, APRN, CPNP

Pediatric Nurse Practitioner



Julie Mills, APRN, CNP

Pediatric Nurse Practitioner



Deana Thomasson, APRN, PMHS, CPNP

Pediatric Nurse Practitioner



Art Beisang, MD

Complex Care Pediatrician



Tori Bahr, MD

Internal Medicine and Pediatric Physician

It's About Partnerships

If your child has a complex condition, you can count on the Gillette Complex Care team to bring together services in a way that's both comprehensive and convenient.

Complex care specialists often collaborate and partner with providers in:

- **Dentistry and orthodontics.**
- **Gastroenterology.**
- **Neurology.**
- **Neurosurgery.**
- **Nutrition and feeding.**
- **Orthopedics.**
- **Pulmonology and respiratory care.**
- **Rehabilitation therapies.**
- **School services.**
- **Sleep medicine.**
- **Social work.**

Locations

Services vary by location. For all locations, **[visit Locations.](#)**



St. Paul Campus

Making an Appointment

Patients can get an appointment through self-referral or referral by their primary care provider, specialty provider.

Please call us at 651-310-1807 to schedule an appointment in our Complex Care Clinic. If you have questions, please call 651-578-5098.

[Make An Appointment](#) [651-290-8707](#) [Refer a Patient](#) [651-325-2200](#)

This information is for educational purposes only. It is not intended to replace the advice of your health care providers. If you have any questions, talk with your doctor or others on your health care team.

If you are a Gillette patient with urgent questions or concerns, please contact Telehealth Nursing at [651-229-3890](#).