

Pay Your Bills

Pay Online

[Bill Pay Portal](#)

About Your Bills

You'll receive separate bills for:

- Inpatient charges (if your visit involves an overnight stay).
- Outpatient appointments at our Twin Cities outpatient hospital facilities and our clinics in Greater Minnesota.
- Professional fees from your physicians, surgeons, psychologists, anesthesiologists and/or radiologists.

Learn more about [costs and billing practices at Gillette](#).

Using Insurance

If you've given us your insurance information, [we'll bill your insurance provider directly](#) after you receive care at Gillette Children's.

Your insurance provider might not cover all your costs. For example, you might have to make payments to satisfy your deductible before your insurance provider begins to pay. Or you might have to pay co-insurance for a percent of the costs of your care.

If your insurance company doesn't pay for all the costs of your care at Gillette, we'll send you one or more bills in the mail.

Making Your Copayments

Many insurance providers require you to make copayments for every medical appointment. For example, you might have copayments for doctor appointments and therapy visits.

- If your appointment is at one of our [Twin Cities hospital and clinic locations](#), please be prepared to make your copayments when you check in.
- If your appointment is at one of our [Greater Minnesota clinics](#), we'll send you a bill for your copayment.

How to Pay Your Bills and Copayments

You have several payment options for copayments, bills your insurance doesn't cover, or if you don't have insurance. You can:

- Pay at a registration desk in one of our Twin Cities facilities. We accept Visa, MasterCard, Discover and American Express credit cards. If paying with cash, exact amounts are needed—we can't make change.
- [Pay online](#).
- Call the number on your bill and give us a credit or debit card number.
- Mail us your payment using a check or credit/debit card.

Financial Assistance

If you need care at Gillette but can't afford it—we can help you with options to help you cover the costs. You can:

- Contact a Gillette [financial specialist](#) to discuss payment plans or options for help paying your Gillette bills.
- Determine if you are eligible for Medical Assistance.
- Learn about the [Gillette Assistance Program](#).
- Consider a medical grant from [UnitedHealthcare Children's Foundation](#).

Appointment: 651-290-8707

Refer a Patient: 651-325-2200

Pediatric Expert Consult (<https://www.gillettechildrens.org/conditions-care/pediatric-expert-consult>)

More Ways to Contact Us (<https://www.gillettechildrens.org><https://www.gillettechildrens.org/contact-us>)

This information is for educational purposes only. It is not intended to replace the advice of your health care providers. If you have any questions, talk with your doctor or others on your health care team.

If you are a Gillette patient with urgent questions or concerns, please contact Telehealth Nursing at [651-229-3890](tel:651-229-3890).