<table>
<thead>
<tr>
<th>Priority health topic</th>
<th>Implementation strategies</th>
<th>Gillette resources</th>
<th>Partnerships</th>
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| More centralized, consistent, and personal care coordination | • Implement the Care Management program (including Complex Care Pediatrics Program) to focus on consistent and individualized plans of care  
  The Complex Care Pediatrics Program at Gillette provides the family of a child with medical complexity a home for management, planning, communication, organization and support that works across the teams of subspecialists and coordinates directly with the child’s primary care provider.  
  • Implement and further develop the patient portal  
  • Reorganize and improve scheduling protocols and processes  
  • Continue to schedule longer group appointments where all specialists meet together with the family to develop the treatment plan  
  • Continue to implement cross-disciplinary care teams to improve care coordination across providers | • Care Management program  
  • Patient portal  
  • Scheduling protocols and processes | • Minnesota Department of Health (MDH), home health and other providers  
  • Local social services and community-based organizations |
| Greater access to appropriate care and treatment in Greater Minnesota | • Reorganize and improve scheduling protocols and processes  
  • Reorganize care teams and locations (sites of service) to improve consistent access for patients in greater Minnesota  
  • Increase use of telemedicine to expand breadth of services provided  
  • Continue to develop comprehensive care plans that include a detailed overview of the child’s medical conditions to share with individuals and professionals involved in the child’s life (e.g., caregivers, local providers, schools, community resources)  
  • Increase use of webinars to provide training and build relationships with providers in greater Minnesota | • Scheduling protocols and processes  
  • Existing outreach teams  
  • Telemedicine  
  • Webinar series | • Local community health providers throughout Minnesota |
| More caregiver support services | • Curate a list of community resources and update it regularly, particularly in greater Minnesota  
  • Actively promote existing caregiver support services at Gillette to families and identify ways to better connect families to these services.  
  • Continue to provide families with information about condition-specific resources and supports during consultations with advanced practice nurses  
  • Provide training to advanced practice nurses to enhance the consultation process about condition-specific resources and supports | • Existing caregiver support services at Gillette, including:  
  • Child and Family Services which includes social work, therapeutic recreation, and play and music therapy  
  • Information about peer-to-peer support resources  
  • Adaptive sports and technology fund  
  • Facebook resource groups for cerebral palsy and spina bifida | • Parent-to-Parent  
  • Family Voices  
  • United Cerebral Palsy of Minnesota  
  • Epilepsy Fdn of MN  
  • MN Brain Injury Alliance  
  • Hydrocephalus Association  
  • Muscular Dystrophy Association  
  • Spina Bifida Association  
  • Juvenile Rheumatoid Arthritis  
  • Midwest Rett Syndrome Association  
  • Special Needs Meetups and Support Groups  
  • PACER Center  
  • SpecialNeeds.com  
  • Public schools  
  • American Association of Cerebral Palsy and Developmental Medicine |